TREASURY FILE BEGINS **ENDS** DATE 10-1.84 FILE TITLE FOR DISPOSAL ADVICE SEE INSIDE COVER PO-CH/NL/0797 YEARS DIRECTIONS DESTROY AFTER DISPOSAL FOR REGISTRATION USE ONLY DATE REFER TO REFER TO DATE GE ONLY THIS FOLDER HAS BEEN REGISTERED ON THE REGISTRY SYSTEM T.R.1.

ROD

PS/CHANCELLOR (MISS O'MARA)

Dott. a take it that + was dine?

cc PS/Chief Secretary
PS/Minister of State
Sir Peter Middleton
Mr Anson
Mr Pearce
Miss Sinclair
Mr C D Butler
Mr N J King

FROM: E P KEMP 14 January 1984

Mr Dyer

lile his book bicery of 82.

Mr Carter
Mr Tuson
Mr Norgrove

MEMORANDUM FOR TCSC ON THE CIVIL SERVICE

Thank you for your minute of 13 January. Given the way time is running out for titivating this memorandum it seemed to us that the best way to deal with the Chancellor's point on the last sentence of paragraph 25 is simply to delete the whole sentence. This has the added advantage of reducing the risk that if the TCSC examine us on the memorandum we shall be asked questions about the 1984 pay negotiations.

2. On the substance of the point, of course, the fact remains that we are engaged in a degree of data collection, in effect paving the way a little for a possible move to Megaw, and it has been agreed that this data will "inform" the 1984 negotiations. To that extent the sentence is strictly true. But I agree that a more correct picture would have been given if reference had been made not just to "informing" the 1984 negotiations, but to the agreed point that the data will "inform but not constrain" the negotiations (so that specifically we are not bound to the Megaw quartiles), and also if reference had been made to the other factors which the Government have said must also be given full weight - affordability, retention, recruitment and other non-pay elements. That would have presented a truer picture. But all in all I think it would be better simply to delete the sentence for the purposes of this context.

Eff





FROM: MISS M O'MARA DATE: 13 January 1984

cc PS/Chief Secretary
PS/Minister of State
Sir P Middleton
Mr Anson
Miss Sinclair
Mr C D Butler
Mr N J King
Mr Dyer
Mr Carter
Mr Tuson
Mr Norgrove

MR KEMP

MEMORANDUM FOR TCSC ON THE CIVIL SERVICE

The Chancellor has seen the revised draft memorandum for the TCSC attached to Mr Corcoran's minute of 11 January. As I mentioned to you he has commented that the last sentence of paragraph 25 implies a larger role for the outside pay data in the 1984 pay negotiations than we would wish. He will be grateful if this sentence could be amended to convey the correct flavour. In all other respects he is content with the document.

Mon

MISS M O'MARA

X (para 25) mights dem a layer the pay data in pay data in 1984 pay negorithes Nan What have both favour. Ok. p. oficials would be gratiful if you could clear this iversight as No 10 Want to put it into the PM's bruked box. I'm sure the MST is right to went greater promuseice for pay a non pour muses. You'll su from Mr Carte's agral covering munite below the He Treasury hould love preferred a Shorte document but the MST Slaves MPO's high for legative treatment. Many 12/1



FROM:

M E Corcoran

DATE:

11 January 1984

PS/CHANCELLOR OF THE EXCHEQUER

cc PS/Chief Secretary
Sir Peter Middleton
Mr Anson
Mr Kemp
Miss Sinclair
Mr C D Butler
Mr N J King
Mr Dyer
Mr Carter
Mr Tuson
Mr Norgrove

MEMORANDUM FOR TCSC ON THE CIVIL SERVICE
You said you would like to put to the Chancellor a version of the
Memorandum which reflected the Minister of State's preference for
greater prominence for pay and manpower numbers. I have discussed
this with Mr Carter and attach a text with some re-ordering of
paragraphs 13 onwards (only these paragraphs for other recipients).

There are two ways in which greater prominence could be given to pay and manpower numbers. First, these sections could be taken out and put at the beginning of Part II. However, there are obvious connections between manpower and other resource controls, and between pay, performance related pay and other aspects of personnel management.

Alternatively, and to maintain these connections, the paragraphs could be re-ordered within the relevant sections. This is the approach taken in the attached text. Sub-section headings now read "Resource Control and Financial Management" and "Pay and Personnel Management"; the first sentence of paragraph 13 has been slightly revised; old paragraphs 19 and 20 have been moved up to become paragraphs 14 and 15 (with subsequent paragraphs renumbered); and the paragraphs on the pay system and performance related pay now start the sub-section on pay and personnel management (again with renumbering of paragraphs).

Some consequential redrafting may be necessary and Mr Carter will discuss this and the restructuring of the Memorandum in the light of the Chancellor's comments.

M E CORCORAN
Private Secretary

TREASURY AND CIVIL SERVICE SELECT COMMITTEE: SESSION 1983-84

INTRODUCTION TO THE CIVIL SERVICE AND THE WORK OF THE CENTRAL DEPARTMENTS: JOINT MEMORANDUM BY THE CABINET OFFICE (MPO) AND THE TREASURY.

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PART I MINISTERIAL RESPONSIBILITIES AND DEPARTMENTAL ORGANISATION

- 2. Responsibility for different aspects of the central management of the Civil Service rests with two departments, the Treasury and the Cabinet Office (Management and Personnel Office). The Prime Minister also has her own Efficiency Adviser who is supported by a small separate unit.
- 3. The <u>Treasury</u> is responsible for overall control of Civil Service manpower numbers, grading (though responsibility is extensively delegated to departments), pay, the staff and general administrative costs of

departments, other financial conditions of service, and superannuation. Through its control of government expenditure and manpower the Treasury exerts a major influence on departments' examination of their work priorities in order to produce economic and efficient use of resources. In conjunction with the Cabinet Office (MPO), the Treasury is promoting good financial management practices throughout the civil service. The Minister of State at the Treasury, Mr Barney Hayhoe MP, has day to day responsibility for this work under the Chief Secretary and the Chancellor of the Exchequer. He also acts as House of Commons Spokesman for Cabinet Office (MPO) matters.

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 of efficiency scrutinies carried out in departments.
 The unit works closely with the Treasury and the
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- 6. Organisation charts for the two departments, and details of the staffing of the Efficiency Unit, are given at Annex B. The extent to which individual Treasury divisions are concerned with Civil Service matters varies considerably. The Pay sector and the Central Computer and Telecommunications Agency are extensively involved. These divisions whose expenditure responsibilities include responsibility for Civil Service manpower are indicated with an asterisk.

PART II CURRENT ACTIVITIES

7. The Treasury and the Cabinet Office (MPO), working with the Efficiency Unit in many cases, have a wideranging programme of work which is designed to produce a more efficient and effective Civil Service, not only in relation to the costs of the Civil Service itself but also to the costs of the programmes it administers.

Recent publications (see list at Annex C) chart the progress made so far in some specific areas and a general report was given to the House of Commons by the

Minister of State at the Treasury in the debate on the Civil service on 28 October last year. The following paragraphs outline the main areas in which work is currently being undertaken.

EFFICIENCY STUDIES

- 8. The efficiency scrutinies and studies run by the Efficiency Unit and the Cabinet Office (MPO) are a key part of the efficiency and effectiveness programme.
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- 10. <u>Multi-departmental reviews</u> are a special category of scrutiny. In these individual component scrutinies of the same activity or function are carried out simultaneously in a number of departments. The reviews are co-ordinated centrally with the object of preparing a report which draws out general lessons applicable Service-wide.
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- 12. Efficiency studies which concentrate on common areas of work/carried out in departments with the help of Cabinet Office (MPO) staff. The object is to draw general lessons from a series of studies on a single subject. Management guidelines on best management practice are then issued to all departments by the Cabinet Office (MPO). Application of these guidelines in practice is audited by the Cabinet Office (MPO) centrally and locally and they are followed up by seminars directed at the line managers responsible for the respective services. Guidelines already issued cover messenger services, telecommunications, stores, transport, typing and overseas travel. These are in preparation. Savings identified so far amount to £20m.

RESOURCE CONTROL AND FINANCIAL MANAGEMENT

- 13. Other important parts of the efficiency and effectiveness programme are resource control, including the control of
 manpower, and the drive for better financial management through
 the Financial Management Initiative (FMI) which was launched
 by the Prime Minister in May 1982.
- Manpower controls have so far produced a reduction in civil service numbers of some 13% since May 1979 and will have produced a reduction of 14% by April this year. The total number of civil servants at 1 October 1983 was 636,000 compared with 732,000 in May 1979. A further run down of 6% to about 593,000 by 1 April 1988 is planned. A breakdown of this figure by year and department is at Annex F.
- The Government's main objective has been to achieve a slimmer, more efficient and more productive

 Civil Service. And it has also sought to cut out unnecessary tasks or tasks which do not need to be carried out by Government Departments. Over half of the reductions so far have been achieved by improving efficiency; about 20% by dropping or materially curtailing functions, about 10% by transfers to the private sector and about 2% by hiving off to new or existing public sector bodies. As can be seen from the organisation chart at Annex B3, Treasury control of manpower and related expenditure for each department is now carried out by the Treasury divisions responsible for controlling all other departmental expenditure.

6

in collaboration with Cabinet Office (MPO) and the Efficiency Unit. The FMI's aim is to improve the allocation, management and control of resources throughout central government. Details were given in the Government's reply (Cmnd 8616) to the Select Committee's report on efficiency and effectiveness. Thirty one departments submitted programmes of work in response to the initiative and an interim report was given in the White Paper "Financial Management in Government Departments" (Cmnd 9058) which was published in September last year. A further report will be made in July this year.

17 The plans described in the report include better information systems and improvements in the management of both administrative and programme expenditure. They are intended to support the senior management of the departments in setting objectives, establishing priorities and allocating resources in the better knowledge of costs, output and performance and to clarify responsibility at all levels for the control of expenditure and use of resources.

Treasury, Cabinet Office (MPO) and the Efficiency Unit

jointly assist and monitor the implementation by departments of their plans for improving financial management. In this task, they are supported by a special Financial Management Unit made up of civil servants and consultants with particular experience in this area. The unit is led by an Under Secretary from the Cabinet Office (MPO), reporting jointly to the Treasury and Cabinet Office (MPO).

- 18. Output measurement. The Treasury provides central expertise in the measurement of civil service output and performance and in the much wider measurement of the output and performance of expenditure programmes.

 Reviews carried out since 1980, in co-operation with operational departments, showed that the measurement of quantity (e.g. numbers of people assessed for income tax or supplementary benefit) was well advanced in many areas. Measurement of quality was less well advanced and is now the main area of development. Typical quality measures include speed and accuracy of service to the public.
- 19. Internal audit. Following the criticisms of internal audit in government contained in the Ninth Report from the Committee of Public Accounts 1980-81, the Treasury has been working with departments to secure substantial improvements. All departments have now submitted plans which have been approved by the Treasury. Central internal audit manuals have been prepared and published.

some 370 internal auditors have begun two year professional training courses. All internal auditors should have completed, or be participating in, the training programmes by the end of 1986. Internal audit units have been restructured and grading guidance developed. Professional firms are assisting some departments by seconding qualified staff to key posts, and by acting as consultants in computer audit.

- Investment appraisal. Since the early 1970's, the Treasury has provided central technical guidance on investment appraisal. With the development of the FMI even more emphasis has been placed upon the use and quality of appraisal. Over 10,000 copies have been issued of the 1982 edition of the technical guide for government departments, "Investment Appraisal in the Public Sector". This technical guidance was followed by a companion management guide for departments issued last year.
- 21. Increasingly high standards are now required by
 Treasury expenditure divisions of appraisals submitted to
 them, and there is increasing emphasis on the need
 for good appraisal systems in departments. There have
 been substantial achievements in many areas, including
 hospital expenditure, where appraisal is now firmly
 established in approval programmes, and in areas such
 as courts and land drainage. A start has been made in
 other areas such as prisons and there has been considerable
 progress in the appraisal of alternative financing options
 for public expenditure.

- 21. Staff inspection As part of the arrangements for securing effective manpower control, all except the smallest departments are required to maintain an effective system of staff inspection. The purpose of this system is to help the management of each department to ensure that only necessary work is carried out and that enough staff, but no more, of the right grades, are made available. The treasury Staff Inspection and Evaluation Division (SIED) monitors, advises and seeks to strengthen the departmental inspectorates.
- 23. Work measurement. In departments with large networks of local offices, in each of which similar work is undertaken, the total number of staff required (and in some cases the numbers allocated to each office) are determined by a work measurement based manpower control and planning system described as staffing formulae. In all the numbers of 170,000 staff are controlled in this way. The Treasury provides advice, guidance and practical assistance to departments on work measurement practice and in the design and operation of staffing formulae.
- Information Technology. The introduction of Information Technology (IT) the use of computers telecommunications and office systems for administrative, scientific and other purposes, has a substantial impact on the size, composition and organisation of departments in enhancing the efficiency and effectiveness of departmental

administration. Its introduction is increasing in pace and widening in scope. Departments are responsible for developing their own IT solutions to meet their requirements. Within central departments, the Central Computer and Telecommunications Agency, in the Treasury, has responsibility for assisting Government Departments in the acquisition and use of IT with the aim of improving efficiency and effectiveness and widening policy choices.

PAY AND PERSONNEL MANAGEMENT

The Pay System 25. [The old system of pay determination was found unsatisfactory, and the Megaw Inquiry was invited to recommend a basis for new arrangements. The Inquiry reported in July 1982. The Government said last December that it accepted in principle the broad approach of the recommendations of the Megaw Report and was prepared to enter into negotiations with the Civil Service unions with a view to agreeing a new ordered pay determination system based on them. These discussions are continuing between Treasury officials and the Council of Civil service Unions (CCSU). To prepare for the kind of arrangements which are being discussed for the longer term, agreement has been reached with the CSSU on guidelines for the collection of data on changes in pay and related conditions in the private sector to inform the 1984 Civil Service pay negotiations.

- 26. Performance Related Pay. The Megaw report also recommended examination of ways of introducing performance related pay into the Civil Service. Some forms of performance related pay could require a substantial recasting of the basic pay structures of the Civil Service and these wider implications together with the problem of the possible cost to the current pay bill will need to be taken into consideration. In the meantime action is being taken to streamline the procedures for dealing with inefficient staff.
- 27. Current work in the <u>personnel management</u> area is also an important part of the efficiency and effectiveness programme. The Government's priorities for personnel work during 1983/1984 were announced on 14 July last year. Resources are being concentrated on improving career management, orientating staff appraisal and reporting more towards performance and examining ways of introducing performance related pay, improving the procedures for dealing with the inefficient, and the extension of unified grading. These priorities were substantially based on a multi-departmental review of personnel work which was carried out as part of the 1982 Efficiency programme and co-ordinated by Cabinet Office (MPO). The following paragraphs describe particular areas of work where there have been recent developments.
- 28. Unified grading. Unified grading is designed to improve flexibility in the deployment of professional and administrative staff, and enable talent to be developed

on a wider basis. Until 1 January this year unified grading applied only at levels down to Under Secretary. It has now been extended to Senior Principal and equivalent levels. As a result some 100 separate occupational grades, covering nearly 6,000 senior managerial staff, are replaced by three new unified grades. The Civil Service unions have been informed that the possibility of a further extension to Principal level is to be examined.

- 29. Succession Planning. A system of succession planning to identify people likely to fill key posts in the future, and to make sure that these people are being adequately prepared by the right mix of experience and training is now in its third year. Details of the scheme have already been sent to the Committee.
- Equal Opportunities. A programme of action on employment opportunities for women in the Civil Service is to be announced later this year. The programme will cover the great majority of the recommendations in the Report of the Joint Review Group published in December 1982. It is expected to include the issue of an equal opportunities policy statement, the designation of officers in departments to advise in the areas of both racial and sex discrimination, the expansion of the opportunities for part-time working where feasible and the use of existing joint management/union machinery to review and stimulate progress at national and departmental level. Departments are

already looking at the scope for increasing part-time work. Other items in the programme already in hand are selective research on the relative progress of men and women in the Civil Service and a series of women-only management courses run by the Civil Service College, designed to develop skills for women in middle management.

The Government carried out during 1982-3 a number 31 of surveys of ethnic minorities employed in the Civil Service. A pilot survey based on voluntary self classification by non-mobile, non-industrial civil servants was carried out in Leeds in 1982. There were two further surveys during 1983 of all non-industrial civil servants in the North-West economic planning region and the County of Avon. The report of the 1982 survey was November 1982 and March 1983 published in two parts in / (see Annex C). results of the 1983 surveys are not yet available. In addition some sample monitoring of recruitment for civil service posts is to be undertaken this year. A report of a service wide review of personnel policies and procedures as they affect equal opportunities for members of ethnic minorities was published on 21 December last year. Three of the main recommendations in the report which will be adopted by all Departments are a race relations policy statement, the declaration in recruitment advertisements that the Civil Service is an equal opportunities employer, and the designation of officers in Departments to advise in the areas of both

race and sex discrimination (see also paragraph 30 above).



FROM: M E Corcoran

DATE: 10 January 1984

PS/CHANCELLOR OF THE EXCHEQUER

cc PS/Chief Secretary (with copy of Memorandum) Sir Peter Middleton Mr Anson Mr Kemp Miss Sinclair

Mr C D Butler Mr N J King Mr Dyer Mr Carter Mr Tuson Mr Norgrove

MEMORANDUM FOR TESC ON THE CIVIL SERVICE

We spoke about this this morning when you said the Chancellor would probably wish to approve the Memorandum before it is sent to the TCSC. The Minister of State has read the Memorandum and he would prefer greater prominence for pay and manpower numbers. He has commented that pay appears practically as an appendage to personnel management whereas it and manpower controls are of much greater importance. He thinks they should come first in Part II of the Memorandum.

M E CORCORAN Private Secretary

FROM: MR A A CARTER

17

DATE:

6 January 1984

cc PS/Chancellor

Mr Middleton

Mr Anson

Mr Kemp

Mr C D Butler

Mr N J King

Mr Dyer

Mr Tuson

Mr Norgrove

. MISS SINCLAIR

2. MINISTER OF STATE

MEMORANDUM FOR TCSSC ON THE CIVIL SERVICE

The Minister of State will be aware that we have been discussing with the Cabinet Office (MPO) a memorandum for the Treasury and Civil Service Select Committee which is in the nature of a progress report on major current developments in the work of the central departments in relation to the Civil Service. The Treasury would have preferred a rather shorter treatment than that attached, but the Cabinet Office (MPO) are resolutely of the view that a document of this sort is necessary.

The prupose of this minute is to seek the approval of the Minister of State for the attached text. It is being submitted simultaneously for Lord Gowrie's approval. We have been advised that Lord Gowrie may wish to clear the memorandum with the Prime Minister and we have, therefore, been asked for early clearence so that the memorandum can be submitted to the Select Committee before Parliament reassembles.

A A CARTER

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TREASURY AND CIVIL SERVICE SELECT COMMITTEE: SESSION 1983-84

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FINANCIAL MANAGEMENT AND RESOURCE CONTROL

- Another important part of the efficiency and 13. effectiveness programme is the drive for better financial management through the Financial Management Initiative (FMI) which was launched by the Prime Minister in May 1982. The Treasury takes the lead at the centre in collaboration with Cabinet Office (MPO) and the Efficiency Unit. The FMI's aim is to improve the allocation, management and control of resources throughout central government. Details were given in the Government's reply (Cmnd 8616) to the Select Committee's report on efficiency and effectiveness. Thirty one departments submitted programmes of work in response to the initiative and an interim report was given in the White Paper "Financial Management in Government Departments" (Cmnd 9058) which was published in September last year. A further report will be made in July this year.
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- 20. The Government's main objective has been to achieve a slimmer, more efficient and more productive. Civil Service. And it has also sought to cut out unnecessary tasks or tasks which do not need to be carried out by Government Departments. Over half of the reductions so far have been achieved by improving efficiency; about 20% by dropping or materially curtailing functions, about 10% by transfers to the private sector and about 2% by hiving off to new or existing public sector bodies. As can be seen from the organisation chart at Annex B3, Treasury control of manpower and related expenditure for each department is now carried out by the Treasury divisions responsible for controlling all other departmental expenditure.

- 21. Staff inspection As part of the arrangements for securing effective manpower control, all except the smallest departments are required to maintain an effective system of staff inspection. The purpose of this system is to help the management of each department to ensure that only necessary work is carried out and that enough staff, but no more, of the right grades, are made available. The treasury Staff Inspection and Evaluation Division (SIED) monitors, advises and seeks to strengthen the departmental inspectorates.
- 22. Work measurement. In departments with large networks of local offices, in each of which similar work is undertaken, the total number of staff required (and in some cases the numbers allocated to each office) are determined by a work measurement based manpower control and planning system described as staffing formulae.

 In all the numbers of 170,000 staff are controlled in this way. The Treasury provides advice, guidance and practical assistance to departments on work measurement practice and in the design and operation of staffing formulae.
- 23. <u>Information Technology</u>. The introduction of Information Technology (IT) the use of computers telecommunications and office systems for administrative, scientific and other purposes, has a substantial impact on the size, composition and organisation of departments in enhancing the efficiency and effectiveness of departmental

administration. Its introduction is increasing in pace and widening in scope. Departments are responsible for developing their own IT solutions to meet their requirements. Within central departments, the Central Computer and Telecommunications Agency, in the Treasury, has responsibility for assisting Government Departments in the acquisition and use of IT with the aim of improving efficiency and effectiveness and widening policy choices.

PERSONNEL MANAGEMENT AND PAY

- 24. Current work in the personnel management area is also an important part of the efficiency and effectiveness programme. The Government's priorities for personnel work during 1983/1984 were announced on 14 July last year. Resources are being concentrated on improving career management, orientating staff appraisal and reporting more towards performance and examining ways of introducing performance related pay, improving the procedures for dealing with the inefficient, and the extension of unified grading. These priorities were substantially based on a multi-departmental review of personnel work which was carried out as part of the 1982 Efficiency programme and co-ordinated by Cabinet Office (MPO). The following paragraphs describe particular areas of work where there have been recent developments.
- 25. <u>Unified grading</u>. Unified grading is designed to improve flexibility in the deployment of professional and administrative staff, and enable talent to be developed

on a wider basis. Until 1 January this year unified grading applied only at levels down to Under Secretary. It has now been extended to Senior Principal and equivalent levels. As a result some 100 separate occupational grades, covering nearly 6,000 senior managerial staff, are replaced by three new unified grades. The Civil Service unions have been informed that the possibility of a further extension to Principal level is to be examined.

- 26. <u>Succession Planning</u>. A system of succession planning to identify people likely to fill key posts in the future, and to make sure that these people are being adequately prepared by the right mix of experience and training is now in its third year. Details of the scheme have already been sent to the Committee.
- 27. Equal Opportunities. A programme of action on employment opportunities for women in the Civil Service is to be announced later this year. The programme will cover the great majority of the recommendations in the Report of the Joint Review Group published in December 1982. It is expected to include the issue of an equal opportunities policy statement, the designation of officers in departments to advise in the areas of both racial and sex discrimination, the expansion of the opportunities for part-time working where feasible and the use of existing joint management/union machinery to review and stimulate progress at national and departmental level. Departments are

already looking at the scope for increasing part-time work. Other items in the programme already in hand are selective research on the relative progress of men and women in the Civil Service and a series of women-only management courses run by the Civil Service College, designed to develop skills for women in middle management.

28. The Government carried out during 1982-3 a number of surveys of ethnic minorities employed in the Civil Service. A pilot survey based on voluntary self classification by non-mobile, non-industrial civil servants was carried out in Leeds in 1982. There were two further surveys during 1983 of all non-industrial civil servants in the North-West economic planning region and the County of Avon. The report of the 1982 survey was November 1982 and March 1983 published in two parts in / (see Annex C). The results of the 1983 surveys are not yet available. addition some sample monitoring of recruitment for civil service posts is to be undertaken this year. A report of a service wide review of personnel policies and procedures as they affect equal opportunities for members of ethnic minorities was published on 21 December last year. Three of the main recommendations in the report which will be adopted by all Departments are a race relations policy statement, the declaration in recruitment advertisements that the Civil Service is an equal opportunities employer, and the designation of officers in Departments to advise in the areas of both

race and sex discrimination (see also paragraph 27 above).

The Pay System 29. The old system of pay determination was found unsatisfactory, and the Megaw Inquiry was invited to recommend a basis for new arrangements. The Inquiry reported in July 1982. The Government said last December that it accepted in principle the broad approach of the recommendations of the Megaw Report and was prepared to enter into negotiations with the Civil Service unions with a view to agreeing a new ordered pay determination system based on them. These discussions are continuing between Treasury officials and the Council of Civil service Unions (CCSU). To prepare for the kind of arrangements which are being discussed for the longer term, agreement has been reached with the CSSU on guidelines for the collection of data on changes in pay and related conditions in the private sector to inform the 1984 Civil Service pay negotiations.

30. Performance Related Pay. The Megaw report also recommended examination of ways of introducing performance related pay into the Civil Service. Some forms of performance related pay could require a substantial recasting of the basic pay structures of the Civil Service and these wider implications together with the problem of the possible cost to the current pay bill will need to be taken into consideration. In the meantime action is being taken to streamline the procedures for dealing with inefficient staff.

THE CIVIL SERVICE: BASIC STATISTICS

1. This annex offers a brief survey of some important statistics about the Civil Service. The main current reference work on Civil Service statistics is the annual publication Civil Service Statistics 1983.

THE DIMENSIONS OF THE CIVIL SERVICE

SIZE

- 2. The total number of civil servants at 1 October 1983 was 636,300. This figure includes the Diplomatic Service but not the Northern Ireland Civil Service, and this is the basis of all Service-wide figures in this Memorandum unless otherwise stated. The figure of 636,300 is conventionally divided between non-industrial civil servants 310,800 and industrial civil servants 125,500. There is no separate "Industrial Civil Service" as such, but the phrase is used widely as a convenient distinction between staff in non-industrial and industrial jobs.
- 3. The Civil Service employs about 2½ per cent of the working population of Great Britain which was 26.05 million in March 1983. The distribution of public sector employment at mid-1982 (which is only available for the whole of the UK) was as follows in Table 1.1.

PUBLIC SECTOR EMPLOYMENT IN THE UK (MID 1982)

	o of employees in million)	% of total sector emp	
Central government of which National Health	2.34	33.3	
Service Civil Service H M Forces and	1.29 0.64		18.3 9.1
Womens Services Other central government	0.32		4.6
Local authorities of which	2.93	41.7	
Education Other local authority	1.48 1.45		21.1 20.6
Public corporations of which	1.76	25.0	21.1%
Nationalised indus Other public corporations	1.49 0.27		3.9%
TOTAL public sector	7.03	100%	

Note: Figures are based on preliminary estimates covering nearly 95 per cent of the general government sector; these should not be regarded as accurate to the last digit shown.

The bulk of the Civil Service is classified for national accounts purposes as Central Government (1 above). The balance 0.03 million Civil Servants in the Royal Mint, Royal Ordnance Factories the HMSO and the Property Services Agency (Supplies), fall in the Public Corporations sector (part of 2 above).

Part-timers are counted as whole units. On this basis the size of the Civil Service is 0.67 million, which is higher than the manpower count in which part-timers are counted as half-units and the Northern Ireland Civil Service is excluded.

Source: Economic Trends February 1983.

DEPARTMENTS

4. Over 80% of the Civil Service is employed in the seven largest departments, Defence, Department of Health and Social Security (DHSS), Inland Revenue, Employment Group, Home Office and Customs and Excise. 7 other departments employ another 11% and the remaining 7% belong to over 40 smaller departments. The list of main Departments and their staff numbers is as follows:-

TABLE 1.2

Department	Staff figures % of total civil Service (rounded)				
Ministry of Defence (including royal Ordnance Factories)	204,550	32.1			
Department of Health and Social Security	90,150	14.2			
Board of Inland Revenue	71,450	11.2			
Department of Employment Group (comprises Department of Employment, Manpower Services Commission, Health and Safety Executive, and Advisory Conciliation and Arbitration Service)	57,700	9.1			
Department of the Environment	35,650	5.6			
Home Office	35,200	5.5			
HM Customs and Excise	25,250	4.0			
Department of Transport	14,200	2.2			
Department of Industry	12,950	2.0			
Ministry of Agriculture, Fisheries and Food	11,850	1.9			
Foreign & Commonwealth Office ²	11,000	T.9 1.7			
Scottish Office	10,200	1.6			
Lord Chancellor's Department	10,150	1.6			
Department of National Savings	7,950	1.2			
Other Civil Departments	38,100	6.0			
TOTAL	636,350 100%				

¹ Includes Property Services Agency

² Includes Overseas Development Administration

LOCATION

5. Whitehall administrators and policy makers with their support staff comprise somewhat less than five per cent of the non-industrial Civil Service. A further 20 per cent of non-industrial Civil Servants work in London and 75 per cent work outside London often in networks of local and regional offices. About 1 per cent work overseas.

THE STRUCTURE, PAY AND PENSIONS OF THE HOME CIVIL SERVICE

6. The grades, groups and classes which make up the management structure of the Home Civil Service are described below. Table 1.3 shows some of the main groups and classes discussed.

The Grade

- 7. The term grades is a classification applied to a number of staff or posts at roughly equivalent levels in a management hierarchy, with approximately equal responsibilities, and paid on a common salary scale or point. It forms the basic unit in the structure of the Civil Service. At every stage in his or her career a civil servant belongs to a particular grade.
- 8. A grade may contain widely differing numbers: at one extreme, the Clerical Assistant grade is some 65,000 strong; at the other extreme, highly specialised grades such as that of Superintending Plant Health & Seeds Inspector in the Ministry of Agriculture, Fisheries and Food, or of Chaplain General of Prisons in the Home Office, may contain no more than a single member.

Groups and Classes

9. Grades are grouped into larger structures according to the type of work involved. The non-industrial Civil Service at present uses a mixture of two systems: an older system, based on classes and a newer system based on categories and occupational groups.

Classes

10. Until 1971, all grades were organised in classes - (class being defined as a single grade of a collection of grades linked in a recognisable hierarchy for career and management purposes, for which separate recruitment arrangements are appropriate.) There are three types of class: general service classes, the members of which are employed throughout the Service or in a substantial number of departments and are normally recruited (and sometimes managed) on a Service-wide basis; departmental classes, confined to a single department; and linked departmental classes (relatively few in number), whose members are employed in more than one department although they are normally recruited and managed on a departmental basis.

Group/Class	Staff figures at 1 January 198
Open Structure	
A unified grading system at Under Secretary level and above	694
Administration Group	
The functions of the Administration Group range from the formulation of policy advice for Ministers and the implementation of government policies to the performance of clerical duties	230,478
Local Officer Group	
Clerical Officer and Executive Officer staff in DHSS local offices	48,076
Professional and Technology Group	
Includes a range of professional - architects, surveyors, quantity surveyors, and electrical and mechanical engineers - and appropriate supporting staff, whose main function is to plan and oversee a wide range of government construction and procurement activities, and to carry out certain inspection and regulatory activities	36,362
Secretarial Group	26,025
Science Group	
Responsible for conducting scientific research and testing in government laboratories and testing establishments and for providing advice on scientific policy. Its members also participate in the planning and management of advanced technology procurement	
projects	15,470
Messenger Class	10,048

Note 1: This table covers the main non-industrial Groups and Classes of the Civil Service as at 1 January 1983, some departmental and specialised Grades and Classes have been omitted.

Note 2: From 1.1.84 unified grading will apply at Senior Principal level and above and some officers now included in the totals for the Administration and Professional and Technical Groups will join the Open Structure. Revised totals from 1.1.84 are not yet available.

PAY

11. The total cost of Civil Service wages and salaries provided for in this year's estimates is around £5,300m. Of this the cost for non industrial grades is £4,500m and for the industrial grades some £800m. Pay rates for some selected grades of non-industrial civil servants are as follows:

TABLE 1.4

	Staff numbers at 1.1.83	£ minimum of scale at 1.4.83	£ maximum of scale at 1.4.83
Permanent Secretary	2 21 14		48,000*) 42,750*) 39,500*)
Deputy Secretary	134		34,250*)
Under Secretary	523		27,750*
Assistant Secretary	1,043	19,243	23,159
Senior Principal	635	16,343	20,794
Principal	4,114	12,399	16,656
Executive Officer	44,321	4,546	8,088**
Clerical Officer	85,505	2,877	5,708**
Deputy Chief Scientific Officer Principal Scientific	178	19,243	23,159
Officer	2,276	11,343	14,931
Scientific Officer Principal Professional and	2,837	5,682	7,765
Technology Officer Peofessional and Technology	2,298	13,211	15,711
Officer III Professional and Technology	10,302	7,178	8,261
Officer IV	9,430	6,483	7,552
Personal Secretary	4,500	4,866	5,992
Typists (Superintendent)	1,184	6,209	6,796
(Specialists)	9,095	3,970	4,886
(Typists)	10,380	3,585	4,584
(Trainees)	138	2,616	3,585
Paperkeeper		4,790	4,998
Messenger		4,159	4,609

London Weighting Inner £1,250)
Intermediate £700) per year, with effect from 1.10.83
Outer £500)

(London weighting is added to the salaries of staff working within specified boundaries. It is not paid to staff at or above the Deputy Secretary grade).

^{*} These salaries apply from 1.1.84

^{**} These salaries apply from 1.10.83

Ø From 1.1.84 staff in these grades will be regraded under a unified grading system

SUPERANNUATION

The Statutory Background

12. The 1972 Superannuation Act gave the Minister of the Civil Service authority to make, maintain and administer pension schemes for civil servants and to set out the temrs in administrative documents. The main scheme made under the 1972 Act powers, the Principal Civil Service Pension Scheme (PCSPS), covers both non-industrial nd industrial civil servants. This scheme is in line with the pension schemes applying other public service and nationalised industry employees and conforms with Inland Revenue requirements for the approval of the schemes under the Finance Act 1970, as amended. It has been amended since 1972 to meet the preservation requirements of the Social Security Act 1973 and the contracting-out requirements of theSocial Security Pensions Act 1975. As a result all civil servants covered by the scheme are contracted out of the additional component element of the State scheme, which came into operation in April 1978.

FINANCING AND COST

The Civil Service pension scheme is not funded and benefits are met from the Vote for Civil Superannuation, etc (Class XIV, Vote 5). The revised Vote for 1983-84 amounts to £1097.3 million. The main items provided for are the payment of pensions averaging some £2265 a year to some 335,000 retired civil servants (total cost for the year, £760 million) and of pensions averaging £760 a year to about 104,000 widows and other dependents (total cost The Vote is based on the assumption that 30,000 civil servants retiring during the year would receive lump sums averaging £6,900 (total cost £207 million). With the additional lump sum benefits payable to staff retiring after a period of re-employment, the death benefits payable in respect of those who die, and the short service payments payable to those who leave before becoming entitled to pensions, the provision for lump sum benefits amounts in all to £307 million. These expenditures are partially offset by receipts of £76 million arising mainly from the 1.5 per cent contributions payable by civil servants for widows' pensions and transfer payments from other schemes.

CONTRIBUTIONS

14. Civil Servants contribute towards the costs of pensions through a reduction in pay. The effective contribution in 1980 was assessed by the Scott "Inquiry into the Value of Pensions" (Cmnd 8147) as 8 per cent of salary. The Government sees some attraction in the proposal in the Megaw report that the Civil Service pension scheme should move to an overtly contributory basis and the implications of such a change are now being considered.

THE EFFICIENCY UNIT

Sir Robin Ibbs

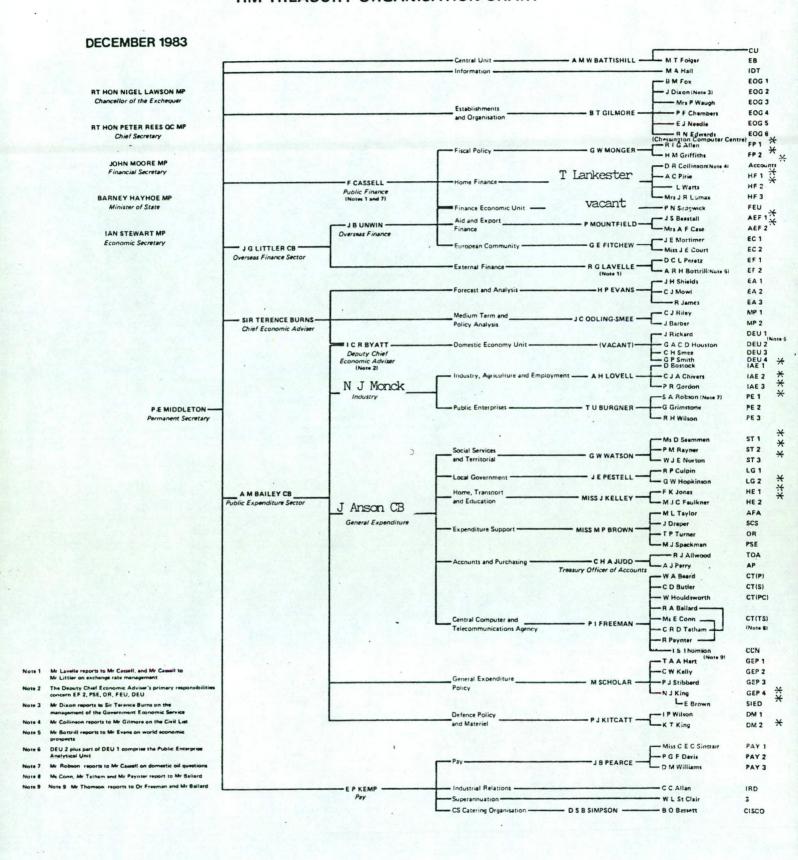
Under Secretary
I B Beesley

Assistant Secretary B R Morris

Principals
Mrs E Bowman
Miss C Caplan
A C Stott
A F S Trumper

Economic Adviser C J P Joubert

HM TREASURY ORGANISATION CHART



^{*} Divisions with responsibility for control of Civil Service manpower

formation Technology: Challenge of the 80's - Civil Service College 1981

Code of practice for the use of management consultants by government departments HMSO 1982 ISBN 0 11 630460 X

Civil Service Pay HMSO 1982 ISBN 0 11 630456 1

List of Computers in Central Government 1982 ISSN 0263 4686

CCTA procedures review for the development and procurement of computer based systems: a review and comments on the recommendations HMSO 1982 ISBN 0 7115 0043 6

Equal opportunities for women in the civil service HMSO 1982 ISBN 0 11 6304669

Ethnic monitoring in the civil service: a survey in Leeds Volume 1 HMSO 1982 ISBN 0 11 6304634

Ethnic monitoring in the civil service: a survey in Leeds Volume 2 HMSO 1983: ISBN 0 11 630467 7

Investment Appraisal in the Public Sector. H M Treasury ISBN 0 9502890 6X 1982

* Code of practice: employment of registered disabled people 1982

Review of support services in research and development and allied scientific establishments: report to the Prime Minister 1982
ISBN 0 7115 0047 9

Forms under control; review of administrative forms 1982. ISBN 07115 0040 1

- * Review of administrative forms: report to the Prime Minister 1982
- * Administrative forms in government: progress report to the Prime Minister 1983
- * The Management and Personnel Office: Management Documents 1982-83
- * The Management and Personnel Office: Management Documents 1983-84
- * The Management and Personnel Office: Early Tasks 1982-83
- * The Management and Personnel Office: Operating Plan 1983-84
- * Report of the Joint Survey Service Review Steering Committee 1982
- * Careers and career management in the scientific civil service: a guide for science group staff. 1983
- * Civil Service Appeal Board Annual Report 1982. 1983

Public bodies 1982 HMSO 1983 ISBN 0 11 6304642

Review of running costs: report to the Prime Minister 1983 ISBN 0 7115 0052 5

Investment Appraisal in the Public Sector: management guide for Government Departments. 1983 ISBN 0 9502890 8 C

* Civil Service College Twelfth Annual Report 1983

An introduction to selection interviewing. HMSO: Revised edition 1983 0 11 630338 7

Selection of fast stream graduate entrants to Home Civil Service, Diplomatic Service, and Tax Inspectorate, and of candidates from within the Service. 1983. ISBN 07225 00533

- * Careers in Europe: Opportunities in the European Community Institutions for UK Graduates. 1983
- * Civil Service Management Development in the 1980s. 1983

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* Introduction to Staff Inspection: its origins, aims and practice 1983

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- * Management and Career Development of Staff in the Automatic Data Processing (ADP) Functional Specialism 1983
- * Outside Organisations [Staff] Appraisal Arrangements: a Survey of 23 Organisations 1983

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A Guide on Accounting and Financial Procedures for the Use of Government Departments Supplement No 4 1983 ISBN 011 630462 6

Report by the MPO/Treasury Financial Management Unit 1983 ISBN 0 7115 0054 1

Financial Management in Government Departments. 1983 (Cmnd 9058), Civil Service Statistics 1983. HMSO ISBN 0 11 630471 5 Enquiry into Civil Service Pay. 1983 (Cmnd 8590)

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Practical Administration: A Civil Service Teaching Manual for Business and Technician Education Council Courses.

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Public Administration: Civil Service Case Studies for Business and Technician Education Council Courses. December 1983. ISBN 0 11 630477 4

^{*} Non-referenced publications obtainable via Machinery of Government Division, 70 Whitehall.

DEPARTMENTAL SCRUTINIES 1979 TO DATE

YEAR	DEPARTMENT	SUBJECT
1979	НО	Radio Regulatory department
	LCD	Attachment of Earnings Procedures
	FCO	Merger of FCO and ODA
. 300	HMT	Paper Handling and the Registry system
	IR	PAYE Movements procedure
	CE	Review of London and South East Collections
	DNS	Handling of correspondence with members of the public
	DI	Economic and Statistical Services
	MPO	Charging for courses at the Civil Service College
	DEM	Peaking of work in Unemployment Benefit Offices
	DEM	Part-time and small full-time benefit offices
	MSC	Skill Centre Network
1.36	MSC	TOPS Allowances
	MOD	Supply of food to the Armed Forces
	MAFF	Administration of capital grants to farmers
	DOE	Provision of Management Information for
	PSA	Ministers
	PSA	Management of the Kingston Estate Energy conservation on the Government Estate
	PSA	Maintenance Economy Review (Bath)
	SO	Consultative Committee on the Curriculum
	WO	Control over local authorities in respect of
		nighways control of the control of t
	WO	Controls over LEA buildings
	NIO	Rate collection system
	NIO	Recovering public debt
	DHSS DT	Frequency and method of benefit payments
	DEN	Services to exporters
		Organisation of non-nuclear R&D on new energy technologies
	DES	Administration of teachers' pensions
	DTP	Road Construction Units
1980	НО	Applications for naturalisation and registration
	LCD	Administrative arrangements for jury service
	FCO	Official Transport Abroad
	ODA HMT	Directorate of Overseas Surveys
	HMT	Monitoring of central government expenditure
	HMT	Procurement and movement functions of UKTSD Rating of Government Property Department
	IR	PAYE Deduction Cards
	IR	Use of Accounts Registers in Tax Districts
	IR	Rating Procedures
	CE	Arrangements for dealing with insolvent taxpayers
	CE	Control of distilleries and associated warehouses
	DNS DI	Computerisation of Premium Bonds
	51	Administration of Regional Development Grant Scheme
	PGO	
	HMT	Working relationship between PGO and the Banks Technical Services of the CCTA
	DEM/DHSS	Payment of Benefits to the Unemployed
	MSC	Review of TSD Organisation
	HSE	Assessing costs and benefits of health and
		safety requirements
	MOD	Claims Commission
	MOD	Provision of Secondary Education Overseas

MOD	Economy in major new building works
MOD	Inspection and Audit
	Assisted Travel Schemes
MOD	
MAFF	Enforcement of quality standards for
	Horticultural produce/Eggs
DOE	Financial control of the Water Industry
DOE	Joint DOE/DTP regional offices
PSA	Works Transport
so	Advisory and monitoring functions of SDD
FC	Administration of Private Woodland Grants
	and control of felling
WO	Procedures for processing major NHS Building
	projects
NIO	Financial Administration in Northern Ireland
DHSS	Activities in Support of Health Care Exports
	Validation of National Insurance Contribution
DHSS	
	Records
DT	Review of Patent Office
DEN	Economic and Statistical Services
DES	Administration of Student Awards
DTP	Enforcement of Vehicle Excise Duty
DTP	Certificiation of Roads and Bridges
НО	Forensic Science Service
FCO	Generation and Transmission of Information
HMT	Typing and Secretarial Services
HMT	Role of expenditure divisions
HMT	Delegation of Authority
CE	VAT Registration and Deregistration
CE	Customs attendance
IR	Schedule D
IR	PAYE Files
IR	
DNS	Repayment procedures Post Office Errors
DNS	Terms and conditions of savings instruments
DI	Financial Arrangements for R&D
MOD	Defence Sales
MOD	Fixed Telecommunications
MOD	Financial Accountability
MOD	Control fo expenditure in MOD(PE)
MOD	Dissemination of Information
MOD	Movement of service Personnel
COI	Information and Publicity Services
DEM	Work Permits
MSC	Special Programmes Operating Procedures
MSC	TSPD Field Organisation
MSC	Employment Services
HSE	Approval certification and testing
MAFF	Fisheries Research
DOE	Control of non-staff running costs
PSA	Custody Service
SO	HM Inspectorate of Schools
SO	Fisheries Research
FC	Light Vehicles
WO	Compulsory Purchase Orders
NIO	Employment Service
DHSS	Final Relevant Year
DHSS	Handling of correspondence

	DT	Routine Prosecutions Work
	DEN	International Work
	DES	HM Inspectorate of Schools
	DES	Victoria and Albert Museum/Science Museum
	DTP	Winter Road Maintenance
1982	MAFF	The generation and use of written documents
1902		
	CE	Processing of Import Entries
	MOD	Service and Civilian Pension Administration
COLUMN TO SERVICE STATE OF THE	MOD	Service Pay and Records
	DEN	The Government's Energy Conservation Effort
	DOE	Review of the Nature Conservancy Council
	DOE	Cartographic Services
	FCO	Use made of Deiplomatic Service personnel
		overseas
	FCO	Passport Office
	HMT	Government Actuary's Department - Actuarial
		Service to Ministers
	HSE	Information on industrial accidents and diseases
	DHSS	Payments of benefits to people in hospital
	НО	Administration of the Criminal Injuries
		Compensation Scheme
	DI	Assessment of the cost-effectiveness of selective
		financial assistance
	IR	PAYE End of Year Procedures
	IR	Visits to the Public
	IR	Memoranda and Instructions to tax and collection
	11	offices
	DNS	Improving the quality of Post Office service
	DIVID	to the department
	NIO	Acquisition, management and disposal of land by
		NI Civil Service
	ODA	The work of professional advisers
	PGO	Declaration of entitlement for pensions
	DTP	Goods Vehicle Operator Licensing
	HMT	Civil Service Catering Organisation
	WO	Administrative procedures under the Land Drainage
	WO .	Act 1976
	WO	Arrangements for transport on official business
* 1983	но	Training of staff
*	LCD	Investment activities
*	HMT	Central Computer and Telecommunications Agency
	DNS	
	CE	The arrangements for withdrawing NSC The VAT central unit
*	DI	되는 사람이 하셨다면 가게 되었다면 하면 이 이 이 이 이 이 사람들이 아니다면 하는데 되었다면 아니는데 그 그 그 그 그 그는데 그는데 그는데 그는데 그는데 그는데 그는데
*		The accountancy needs in DI and DOT
	MPO	Central recruitment activities of the Civil
*	исп	Service Commission
	HSE	Field activities of the Inspectorates and medical
*	W) 77	services
	MAFF	Agricultural Science and food science central
*	DOT	laboratories
	DOE	Communications with public
	SO	Publicity section of the Scottish Information
		Office
		그 사람 얼마나 하나 나가 있는 것이 되었다. 그는 그 사람들은 얼마나 이 경우를 받는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없었다.

*	WO	The generation and use of paper
	NIO	The stores provided by the DOE(NI)
*	DHSS/LCD	Civil Legal Aid Assessment
*	DHSS/IR	Occupational Pensions Board/Superannuation Funds Office
*	DHSS	Recovery of overpayments of social security benefits
	DT	Supervision of insurance companies
*	DT	The National Weights and Measures Laboratory
*	DES	Control of Grants to Non-Maintained Institutions of Higher Education
	DTP	The Driving Test Organisation

fieldwork continuing as at

* = not reported as at November 14 1983

LIST OF MULTI-DEPARTMENT REVIEWS 1979 TO DATE

YEAR	DEPARTMENTS	SUBJECT
1980	HO LCD IR CE FCO DES NIO MAFF MOD SO WO	Statistics
	DTP DHSS OPCS CSD DE HSE DOE CSO	
1981	HO IR CE MAFF DTP DHSS DEM DOE	Review of Administrative Forms
	ODA MAFF MOD DI DTP DOE	Review of Research and Development Supporting Services
1982	HO LCD IR CE MAFF SO DHSS DEM PS A	Review of Personnel Work

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FCO
          DES
                     Review of Running Costs
          MPO
          DEN
          DEM
          DT
                     Resource Control Review of the Prison Service
          HO
                     Resource Control Review of the Royal Mint
          HMT
                     Resource Control Review of RAF Support
          MOD
                     Resource Control Review of the Meteorological
          MOD
                      Office
          DT
                     Resource Control Review of the Coastguard Service
                     Resource Control Review of District Works
          PSA
                        Offices
1983
          CE
                    *SSAW: Control of Paperwork
                    *SSAW: Industrial Tribunals, job release scheme
          DEM
                    *SSAW:
                            Regional/HQ transactions
          DOE
          HO
                    *SSAW:
                           Magistrates courts and probation
                      SERVICE/ADP Unit
          IR
                    *SSAW: Capital taxes office
                    *SSAW: Civil Service Commission
          MPO
          DHSS
          MOD
          PSA
                   **Review of Consultancy, Inspection and
          DI
                     Review Capabilities
          SO
          HMT
          HO
          HMT
          MOD
          DTP
          DHSS
                   **Contracts and Procurement Review
          FCO
          ODA
          HMSO
          PSA
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^{* =} Supporting Services for Administrative Work

^{** =} Still in progress

ns for further manpower reductions up to 1 April 1988

The Government have regiewed their manpower requirements and have decided on new plans which are set out in the following table. The aim has been to improve the efficiency of the Civil Service and to match staff numbers closely to the necessary functions of Departments. These manpower plans rest on the same assumptions about future policy and workload as the expenditure plans announced in the Autumn Statement and the forthcoming public expenditure White Paper. They make allowances for productivity gains and reflect plans for privatisation and hiving-off and for contracting out services. The figures will be reviewed annually to take account of changing workload and other developments; the assumption is that the figures will be adhered to, or reduced further if changing cirucmstances make this possible.

	1 April 1984	1 April 1985	1 April 1986	1 April 1987	1 April 1988
Agriculture Fisheries and Food					
Ministry of Agriculture Fisheries and Food .	11,493	11,450	11,400	11,340	11,260
Intervention Board for Agricultural Produce	623	610	590	566	. 560
Chancellor of the Exchequer					
Inland Revenue	. 69,850	70,200	69,300	66,300	. 2. 62,900
Customs and Excise	25,150	25,350	25,100	24,900	24,700
Department for National Savings	8,050	8,025	7,900	7,875	7,590
	4,000				
Her Majesty's Stationery Office		3,700	3,500	3,460	3,440
Treasury	. 3,820	3,570	3,535	3,500	3,455
Royal Mint	977	965	981	970	960
- Central Office of Information	949	952	955	945	935
Registry of Friendly Societies	129	129	. 129	127	120
Government Actuary .	641	641	, 641	641	. 641
National Investment and Loans Office	52	52	52	52	52
Education and Science			100		
Department of Education and Science	2,402	2,472	2,437	2,417	2,392
Employment					
Department of Employment	::31.048	. 30,238	29,995	29,211	28,505
Health and Safety Commission/Executive	3,742	3,662	3,652	3,644	3,644
Manpower Services Commission	22,229	21,677	21,297	21,297	21,297
Advisory, Conciliation and Arbitration Service	645	639	632	629	. 629 .
Energy					
	1 110				
\ Department of Energy	1,110	1,106	1,085		1,033
Environment	A CONTRACTOR OF STREET			ret et a	
Department of the Environment .	6,695	6,615	6,515	. 6,435	6,370
Property Services Agency	27,502	26,986	26,347	25,693	25,296
Ordnance Survey	2,815	2,948	2,934	. 2,920	2,906
Foreign and Commonwealth Office					
Foreign and Commonwealth Office	9,437	9,373	9,214	9,109	9,026
Overseas Development Administration	1,793}	1,565	1,545	1,525	1,500
Home Office					
Home Office	35,755	26 622	20 102	10 100	41 122
	33,733	- 36,633	38,193	40,123	41,132
Lord Chancellor .					
Lord Chancellor's Department*	10,125	10,195	10,195	10,170	10,000
Land Registry	6,725	6,845	6,910	6,910	6,950
Public Record Office	406	406	413	419	425

	1 April 1984	1 April 1985	1 April 1986	1 April 1987	1 April 1988
Northern Ireland				276	
Northern Ireland Office	200	196	191	188	186 .
Northern Ireland Office	200	.,,			
Scotland					
Scottish Office	9,800	9,909	9,791	9,622	9,542
Scottish Courts Administration	879	879	879 .	879	879
General Register Office Scotland	283	266	268	278	274
Registers of Scotland	. 754	800	832	854	· 889
Scottish Record Office	132	128	.125	122	118
Social Services				A STANCE OF STREET	
Department of Health and Social Security	90,709`	90,000	89,500	88,850 .	87,850
Office of Population Censuses and Surveys	2,162	2,152	2,132	2,102	2,155
Trade and Industry					
Department of Trade and Industry	· 12,759	12,754	12,754	12,754	12,754
Export Credits Guarantee Department	1,840	1,840	1,835	1,835	1,830
Office of Fair Trading	320	313	.313	313	313
Transport					
Department of Transport	14,206	14,514	14,699	14,497	14,160
Welsh Office					
Welsh Office	2,195	2,206	2,206	2,206	2,206
Small Departments					1
Cabinet Office	518	518	518	518	518
Charity Commission	329	329	, 320	320 .	. 320
Crown Estate Office	114	116	117	118	119
Director of Public Prosecutions	237	242	241	. 240 .	240
Law Officers' Department .	22	22	22	22	22
Lord Advocate's Department	22	. 22	22	22	22
Management and Personnel Office	1,198	1,188	1,178	1,168	1,158
Office of Arts and Libraries	45	45	45	45	45
Paymaster General's Office	870	873	912	938	967
Privy Council Office	33	33	33	33 .	33
Crown Office and Procurator Fiscal Service	966	980	1,000	1,020	1,040
Treasury Solicitor's Department	460	456	452	447	442
Defence					
Ministry of Defence	200,000	179,000	176,000	173,000	170,000
Contingency margin	1,360	2,000	4,000	6,500	7,500
Total	630,000	608,208	605,255	600,554	592,723

• Including Public Trustee Office.